

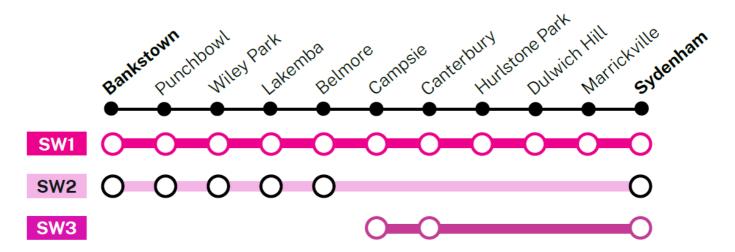
Upgrade of the Sydenham to Bankstown train lineSouthwest Link – Schools Frequently Asked Questions

What is Southwest Link?

Southwest Link is a dedicated, high-frequency bus service between Sydenham and Bankstown train stations to ensure passengers can continue to travel during the final conversion period of the T3 Bankstown Line.

What are the Southwest Link routes?

There are three dedicated bus routes, with frequent services every day from early in the morning until late at night. The routes are shown in the image below.



Is there a dedicated school bus when the train line closes?

No. The Southwest Link bus service plan replaces trains and has enough capacity to accommodate the needs of students and other passengers.

Will there be bus marshals at train replacement bus stops?

Yes. Bus marshals will be located at all Southwest Link bus stops to assist students and passengers during the first few weeks of the conversion period. Marshals will be located at Sydenham, Campsie and Bankstown throughout the 12-month conversion.

Will students need a student Opal card to use Southwest Link buses?

Yes. Students will need their student Opal card to use Southwest Link train replacement buses.

When can students and staff plan their new Southwest Link trips?

More information about travel options will be circulated in the lead up to the 12-month conversion period. The <u>Southwest Link pages</u> will continually be updated with new information and travel options. Make sure to check back regularly and register for our dedicated <u>Southwest Link email updates</u>.

Students and staff will be able to plan their new Southwest Link trips from at least 2 weeks before the start of the conversion period.



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What happens during exam periods?

Exam periods are a stressful time for students. When exams occur during the 12-month conversion period, Southwest Link buses will continue to operate. Students will need to plan ahead and allow extra travel time to ensure they complete their journey on time for their exams.

Schools are encouraged to reach out to the Southwest Link engagement team for advice on how we can support you leading up to the conversion.

How can I stay informed?

Staff, students, parents and carers can stay informed and receive timely updates on transport options by registering at transportnsw.info/southwestlink.